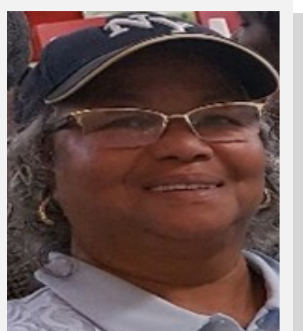


Our service recognises the valuable role that carers play and the need for carers themselves to have some support. We are working in partnership with a number of voluntary and community organisations to support or give carers a break from their caring responsibilities.



**We can refer carers
Partnership with:**

Sandwell MBC Adult Services and Health currently commission arrange of services in Sandwell specifically for carers. We refer carers to those organisations and in many cases we track our referral to ensure carers receive the support and service they need to help they with their caring role.

**For more information on the
African Caribbean & BME
Carers Information/Advice
& Navigation Service
please contact:**

West Bromwich African
Caribbean Resource Centre
Thomas Street, West Bromwich,
West Midlands B70 6LY

Tel: 0121 525 9177

Fax: 0121 580 1008

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Email: info@wbacrc.org.uk

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Registered Charity No. 1091956

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**WEST BROMWICH
AFRICAN CARIBBEAN
RESOURCE CENTRE**



**African Caribbean & BME
Carers Information/Advice
& Navigation Service**

LEVEL 1

Carers Information/Advice and Navigation Service

The Care Act 2014 introduces a number of reforms to the way that care and support for adults with care needs are met. It requires local authorities to adopt a whole system, whole council, whole-family approach, co-ordinating services and support around the person and their family and considering the impact of the care needs of an adult on their family, including children..

The general duty of a local authority towards individuals, under Section 1 of the Care Act 2014 is “to promote that individual’s well-being”.

Local authorities must promote wellbeing when carrying out any of their care and support functions in respect of a person, and that person should be enabled to participate as fully as possible in decisions at every stage in their care.



Sandwell MBCs Adult Services & Health Access Criteria

A carer meets the eligibility criteria if their needs are caused by providing necessary care for an adult. As a result their health is at risk or they are unable to achieve specified outcomes As a consequence there is or is likely to be a significant impact on the carer’s well-being.

A carer is to be regarded as being **unable to achieve** an outcome if the carer is unable to achieve it without assistance; is able to achieve it without assistance but doing so causes significant pain, distress or anxiety, or is likely to endanger health or safety The **specified outcomes** are:
Carrying out any caring responsibilities the carer has for a child
Providing care to other persons for whom the carer provides care
Maintaining a habitable home environment
Managing and maintaining nutrition
Developing and maintaining family or other personal relationships
Engaging in work, training, education or volunteering.

Making use of necessary facilities or services in the local community including recreational facilities or services. Engaging in recreational activities. Our service aims to support carers to access primary, secondary and social care services that will support them in their caring role and improve their own quality of life. We do this by identifying what support they need then we referred them to specialist organisations who are funded by to support carers who care for their loved one, family members and disabled Adults who live or work in Sandwell. Our service also advocates for carers and we help them to access additional support and services for themselves and people they support such as:

Welfare Benefit, Aid & Adaptions, Telecare Services, Council Tax and Housing ,we also hold consultation meetings to capture experience of carers using Secondary & Primary Care and Social Care services, we also use case studies to capture their personal stories & experiences.

