**Warmer Homes West Midlands Referral Form**

Warmer Homes West Midlands is a project operating across 7 areas of the Midlands**,** working with local authorities, charitable and voluntary bodies, community groups and residents. WHWM offers advice and support ranging through heating and insulation grants, income maximisation, tariff switching or energy supplier dispute or debt, and energy saving tips and renewable energy options.

**Email form to** warmerhomesWM@actonenergy.org.uk For questions/support call **0808 1968 298**

***Residents must be living in Birmingham, Wolverhampton, Walsall, Dudley, Sandwell, Coventry, or Solihull Metropolitan borough areas.***

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| --- | --- |
| **REFERRER INFORMATION**  |  |
| Your name |  |
| Your role |  |
| Your telephone number |  |
| Your contact email address |  |
| Name of referral organisation/ group |  |
| Referral organisation type | [ ] Food Bank [ ] Health/Social Care Sector [ ]  Local Authority/Housing Association [ ]  Advisory / Welfare Support Sector[ ] Other (please state)  |

|  |  |
| --- | --- |
| **HOUSEHOLD INFORMATION** |  |
| Name of householder |  |
| Applicant Address |  |
| Applicant Contact number  |  |
| Applicant Email Address |  |
| Number of people at home | Adults: Children:  |
| [ ]  Owner Occupier [ ]  Private Rented [ ]  Social Housing |

[ ]  Heating & Insulation Grants [ ] Energy Saving Hints & Tips

[ ]  Renewable Energy Options [ ] Income Maximization/Debt Management

[ ]  Advice Only: energy supplier dispute/fuel debt [ ] Tariff Switch Advice

[ ]  Priority Service Register (National Grid) [ ]  Fuel Vouchers (when available)

[ ]  Low-Cost Small Measures [ ]  YouTube / Website/Online Support

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| **Enquiry** |

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| **Other Relevant Information** |

**Declaration** – by completing and submitting this form you are confirming the following:

[ ]  the above client has consented to sharing the personal information above with Act on Energy and to being contacted by them

**Warmer Homes West Midlands Support**

[ ]  I would like you to contact the client about energy advice

[ ]  I would like to receive occasional emails or other contact about support available from Warm Homes West Midlands to the clients I work with

[ ]  I would like to you to attend/support a community drop-in session

[ ]  I would like you to organize training for our frontline staff / volunteers